

CHILLKING®

Chiller Systems

LIMITED WARRANTY INFORMATION

IMPORTANT

If you are missing parts or believe you have a warranty issue, please **DO NOT** return this item to your store. You must contact Hydro Innovations at 512-321-7575 for troubleshooting and/or return instructions.

Thank you for choosing a ChillKing product. Because it is built with leading technology and the highest quality components, with proper care and maintenance, this unit should provide you with years of service. Please examine the unit upon arrival to be sure there is no damage to the unit. If damage has occurred please note the damage on the receiving slip and contact the retailer from whom you purchased the unit immediately.

LIMITED WARRANTY

Water Cooled Dehumidifier: ChillKing Full 1 Year Warranty. The dehumidifier covered in this manual, is warranted under normal use for 1 year from purchase date. Any part determined defective in material or workmanship can be returned to an authorized service location designated by ChillKing, and will be repaired or replaced at ChillKing's option. Reasonable shipping costs for products repaired under warranty will be reimbursed at the time manufacturer's defect is confirmed at the repair facility. Shipping damage is not covered under warranty. If the items arrive with shipping damage, Hydro Innovations will assist with repair or replacement of damaged items **only if damage is noted on the delivery receipt, as indicated in the instructions outlined in the shipping paperwork.**

½ HP - 2 HP Spot Chiller: ChillKing 90 Day Full Warranty with 1 year Limited Warranty. The ChillKing chiller covered in this manual, is warranted under normal use for 90 days after purchase date. Any part determined defective in material or workmanship can be returned to an authorized service location designated by ChillKing, with prepaid shipping costs, and will be repaired or replaced at ChillKing's option. Within 1 year, any defect in workmanship only may be repaired at ChillKing's option. Shipping is not covered under the limited warranty. Shipping damage is not covered under warranty. If the items arrive with shipping damage, Hydro Innovations will assist with repair or replacement of damaged items **only if damage is noted on the delivery receipt, as indicated in the instructions outlined in the shipping paperwork.**

3 HP and larger Commercial Chiller: ChillKing 90 day full warranty, 1 year parts warranty with 5 year compressor warranty. The ChillKing chiller covered in this manual is warranted under normal use for one year after purchase date. Any part determined defective in material or workmanship will be repaired onsite by authorized service personnel designated by ChillKing. 100% of parts/labor is fully warrantied for 90 days, parts are fully warrantied for one year, and compressor is warrantied for 5 full years. All part(s) will be repaired or replaced at ChillKing's option. Shipping damage is not covered under warranty. If the items arrive with shipping damage, Hydro Innovations will assist with repair or replacement of damaged items **only if damage is noted on the delivery receipt, as indicated in the instructions outlined in the shipping paperwork.**

Air Handlers: ChillKing 90 Day Full Warranty with 1 Year Limited Warranty. The ChillKing product covered in this manual, is warranted under normal use for 90 days after purchase date. Any part determined defective in material or workmanship can be returned to an authorized service location designated by ChillKing, with prepaid shipping costs, and will be repaired or replaced at ChillKing's option. Within 1 year, any defect in workmanship only may be repaired at ChillKing's option. Shipping is not covered under the limited warranty.



Hydro Innovations
1924 HWY 95 N, Bastrop, TX 78602 U.S.A.
512-321-7575-OFFICE
512-321-7577-FAX

LIMITATION OF LIABILITY. To the extent allowable under applicable law, Hydro Innovations' and ChillKing's liability for consequential and incidental damages is expressly disclaimed. Hydro Innovations' and ChillKing's liability in all events is limited to and shall not exceed the purchase price paid. Shipping damage is not covered under warranty. If the items arrive with shipping damage, Hydro Innovations will assist with repair or replacement of damaged items **only if damage is noted on the delivery receipt, as indicated in the instructions outlined in the shipping paperwork.**

WARRANTY DISCLAIMER. *Hydro Innovations provides product information in this literature for the sole purpose of identification, and does not state or imply that the products are merchantable, or fit for a particular purpose, or that the products will conform to the descriptions.*

PRODUCT SUITABILITY. Many jurisdictions have codes and regulations governing sales, construction, installation and/or use of products for certain purposes, which may vary from those in neighboring areas. While Hydro Innovations attempts to assure that its products comply with such codes, it cannot guarantee compliance, and cannot be responsible for how the product is installed or used. Before purchase and use of a product, review the product applications, and all applicable national and local codes and regulations, and be sure that the product, installation, and use will comply with them.

WARRANTY CLAUSES

Hydro Innovations hereby agrees to take the responsibility of arranging servicing for the ChillKing product identified on this guarantee form.

SERVICE UNDER WARRANTY

1. *This product is warranted by us against defects due to faulty workmanship or materials.*
2. *If the product has been damaged under normal use, it will be entitled to free repairing service of the type described and within the timeframes outlined above. Damage caused by abnormal use, or after the timeframes outlined above have expired, carry no such guarantee. Service under guarantee is provided only upon presentation of reasonable evidence (purchase receipt) that the date of claim is within the warranty period.*

SERVICE NOT UNDER WARRANTY

1. *The warranty is not valid if the defect is due to accidental damage, misuse, shipping damage, or neglect and in case of alterations or repair carried out by unauthorized persons. Hydro Innovations can, at its discretion, assist the consumer with shipping claims in the case of damage incurred during shipping, so long as the customer follows the instructions outlined above and on the shipping paperwork regarding such damage.*